

A Directory of HIV/AIDS Services in Western New York

Contents

Hotlines & Crisis Lines	Page 2
Medical Care	Page 4
Case Management	Page 6
Housing	Page 8
Food/Nutrition	Page 10
Transportation	Page 12
Legal Services	Page 13
Medication Assistance	Page 14
Pastoral Care/Ministry	Page 16
Support Groups	Page 17
Counseling	Page 18
HIV Testing	Page 20
Syringe Exchange	Page 21
Government	Page 22
Hospitals	Page 24
Education, Training & Outreach	Page 26
HIV/AIDS Task Forces	Page 28
Agency Directory	Page 29



40 Gates Circle, Suite 100
Buffalo, NY 14209
(716) 882-7840
aidsnet@pce.net
www.aidsnetwork.net

Hotlines

New York State HIV/AIDS Hotlines

1-800-541-AIDS (English)

1-800-233-SIDA (Spanish)

HIV/AIDS Counseling Hotline

1-800-872-2777

Deaf HIV Hotline

1-800-369-2437 (TDD)

Prison HIV Counseling Hotline

716-854-5469 (Call Collect)

General Crisis Hotlines

Allegany County	1-800-593-5322
Cattaraugus County	1-800-339-5209
Chautauqua County	1-800-724-0461
Erie County	(716) 834-3131
Genesee County	(585) 343-1212
Niagara County	(716) 285-3515
Orleans County	(585) 589-5527
Wyoming County	1-800-724-8583



Other Hotlines

Child Abuse Hotline	1-800-342-3720
Domestic Violence Hotline	1-800-942-6906
Domestic Violence Hotline(Spanish)	1-800-942-6908
Domestic Violence/Rape Crisis	1-800-252-8748
Drug Abuse National Hotline	1-800-522-5353
Gay & Lesbian National Hotline	1-888-843-4564
Growing Up Healthy Hotline	1-800-522-5006
HIV Treatment Hotline	1-800-822-7422
HIV/AIDS, STD & TB Prevention	1-800-458-5231
Poison Control Hotline	1-800-222-1222
Rape/Sexual Assault Hotline	1-800-656-4673
National Runaway Hotline	1-800-786-2929
SAMHSA's Mental Health Info	1-800-789-2647
STD National Hotline	1-800-227-8922
Youth Crisis National Hotline	1-800-448-4663

Medical Care

**Erie County Medical Center
Immunodeficiency Services**

462 Grider Street*
Buffalo, NY 14215
(716) 898-4119

www.aidscenter.ecmc.org

**Sattelite clinics also located in
Cattaraugus & Chautauqua counties*

Evergreen Health Services

206 South Elmwood Avenue
Buffalo, NY 14201
(716) 847-0328

www.aidscommunityservices.com

**Veteran's Administration
WNY Healthcare System**

3495 Bailey Avenue
Buffalo, NY 14215
(716) 862-8757

www1.va.gov/visns/visn02/buffalo.html



**Women & Children's Hospital of Buffalo
P.A.C.T. Program**

(Pediatrics)

461 William Street
Buffalo, NY 14204
(716) 852-1578

www.kaleidahealth.org

**Women & Children's Hospital of Buffalo
Adolescent Medicine - Youth Link**

(Adolescents 13-24)

140 Hodge Street
Buffalo, NY 14222
(716) 878-7381

www.kaleidahealth.org

Case Management

AIDS Community Services

206 S. Elmwood Avenue
Buffalo, NY 14201
(716) 847-2441 or 1-800-394-2441
(888) 664-7855 (Southern Tier)

Erie County Medical Center

462 Grider Street
Buffalo, NY 14215
(716) 898-4119 or 1-888-301-7545

Group Ministries

1333 Jefferson Avenue
Buffalo, NY 14208
(716) 883-4367

Men of Color Health Awareness Project

531 Virginia Street
Buffalo, NY 14202
(716) 852-1142



**Veteran's Administration
WNY Healthcare System**

3495 Bailey Avenue
Buffalo, NY 14215
(716) 862-8757

Women & Children's Hospital of Buffalo

461 William Street
Buffalo, NY 14204
(716) 852-1578 P.A.C.T. Program (*Pediatrics*)
(716) 878-7381 Youth Link (*Adolescents*)

Housing

AIDS Community Services

206 S. Elmwood Avenue

Buffalo, NY 14209

(716) 847-2441

Emergency rental/utility subsidies-once a year

Monthly rental assistance (while waiting for Sec.8)

American Red Cross-Greater Buffalo Chapter

786 Delaware Avenue

Buffalo, NY 14209

(716) 878-2164

Emergency rental/utility subsidies

Benedict House

2211 Main Street

Buffalo, NY 14214

(716) 834-4940

Congregate residential facility with intensive supportive housing services for adults living with AIDS who are unable to live independently due to the nature of their disease.

Chautauqua Opportunities

17 West Courtney Street

Dunkirk, NY 14048

(716) 366-3333

Emergency rental/utility subsidies, and help with security deposits.

Community Missions

1570 Buffalo Avenue

Niagara Falls, NY 14303

(716) 285-3403, Ext. 2226

Residential facility providing transitional housing to adults.

Group Ministries

1333 Jefferson Avenue

Buffalo, NY 14208

(716) 883-4367

HOPWA Provider

Hispanics United of Buffalo

254 Virginia Street

Buffalo, NY 14201

(716) 856-7110

Rental Assistance

Housing Location Assistance



Food/Nutrition

AIDS Community Services

206 S. Elmwood Avenue
Buffalo, NY 14201
(716) 847-2441

Nutritional Assessments

Emergency Food Pantry (All Sites)

Home Delivered Meals (14 meals per week)

On-site Congregate Lunch

Voucher Program (Gift Cards twice per month)

Grocery Box-Shopping by volunteer twice/month

AIDS Family Services /

Men of Color Awareness Project

531 Virginia Street
Buffalo, NY 14202
(716) 852-1142

Canned & Dry Goods

Fresh Fruit, Breads, & Pastries

Diapers & Baby Formula

Chautauqua Opportunities

17 West Courtney Street
Dunkirk, NY 14048
(716) 366-3333

Nutritional Education

Erie County Medical Center

462 Grider Street
Buffalo, NY 14215
(716) 898-4119

Nutritional Assessments

Group Ministries

1333 Jefferson Avenue
Buffalo, NY 14208
(716) 883-4367

Client Food Pantry

Fresh Fruit & Vegetables

Hispanics United of Buffalo

254 Virginia Street
Buffalo, NY 14201
(716) 856-7110

Emergency Food Pantry

Native American Community Services

1005 Grant Street
Buffalo, NY 14207
(716) 874-4460

Emergency Food Pantry



Transportation



**American Red Cross
Greater Buffalo Chapter**

(716) 878-2237

Provides last resort transportation assistance through metro tokens, gas cards or in special cases, taxicabs.

Erie County Medical Center

(716) 898-4119

Metro tokens, Patient transportation van

Legal Services

Neighborhood Legal Services

237 Main Street, Room 400

Buffalo, NY 14203

(716) 847-0650

Volunteer Lawyer's Project

237 Main Street, Suite 1000

Buffalo, NY 14203

(716) 847-0662, x-15

Referral Numbers

Buffalo Legal Aid Bureau (716) 853-9555

Buffalo Public Defenders Office (716) 855-1553

NY HIV Confidentiality Law 1-800-962-5065

Lawyer Referral Service (ECBA) (716) 852-3100



Medication Assistance

**New York State
AIDS Drug Assistance Program (ADAP)**
Empire State Plaza, P.O. Box 2052
Albany, NY 12220
1-800-542-2437

Erie County Medical Center
(716) 898-4119
Medication Education

Evergreen Health Services
(716) 847-0328



Men of Color Health Awareness Project
(716) 852-1142
ADAP & other insurance/prescription enrollment assistance

**Women & Children's Hospital of Buffalo
P.A.C.T Program**
(716) 852-1578

**Women & Children's Hospital of Buffalo
Adolescent Medicine - Youth Link**
(716) 878-7381

Pastoral Care/ Ministry

AIDS Family Services
40 Gates Circle, Suite 200
Buffalo, NY 14209
(716) 881-4612
Pastoral Care Services
Annual Spiritual Retreat

Group Ministries
1333 Jefferson Avenue
Buffalo, NY 14208
(716) 883-4367



Support Groups



AIDS Community Services	(716) 847-2441
AIDS Community Services-So. Tier	(716) 664-7855
AIDS Family Services	(716) 881-4612
American Red Cross	(716) 878-2393
Buffalo Prenatal/Perinatal Network	(716) 884-6711
Benedict House	(716) 834-4940
Child & Family Services	(716) 842-2750
Erie County Medical Center	(716) 898-4119
Group Ministries	(716) 883-4367
Men of Color Health Awareness Project	(716) 852-1142

Counseling

AIDS Community Services

(716) 847-2441

90 day - Individual & Family Counseling;

Short term Counseling-open to anyone who is HIV+;

Chemical Dependency & Addictions Counseling

AIDS Family Services

(716) 881-4612

Individual, Couples & Family Counseling

Alianza Latina

(716) 852-5969

Individualized Prevention Counseling

Child & Family Services

(716) 335-7010

Individual, Couples & Family Counseling

Future Care & Custody Planning

Erie County Medical Center

(716) 898-4119

Individual & Group Mental Health Counseling;

Substance Use Counseling

18



Group Ministries

(716) 883-4367

Mental Health; Substance Use Counseling

Rural Opportunities

(585) 340-3334

Risk Reduction; Domestic Violence Counseling

Veteran's Administration - WNY Healthcare System

(716) 862-8757

Women & Children's Hospital - P.A.C.T. Program

(716) 852-1578

Individual & Group Mental Health Counseling

Women & Children's Hospital - Youth Link

(716) 878-7381

Individual & Group Mental Health Counseling

19

HIV Testing

The New York State Department of Health and numerous service providing agencies/organizations offer confidential and anonymous HIV Testing. Testing is available by blood draw, oral fluid testing (results available in one-two weeks) and by ten or twenty minute rapid testing.

For testing site locations and times please call:

New York State HIV/AIDS Hotline
1-800-541-AIDS

Anonymous HIV Counseling & Testing Program
1-800-962-5064



Syringe Exchange

Syringe Exchange Program

206 S. Elmwood Avenue
Buffalo, NY 14201
(716) 332-2848
Monday-Friday 10am -2pm
Tuesdays 10am - 6pm



NeedlePoint Program (Disposal Only)

Erie County Department of Health

For locations throughout the eight counties:
(716) 858-6912

Syringe Access Under ESAP

Erie County Department of Health

Rath Buliding (9th Floor): Monday-Friday 9am - 3pm
Group Ministries: Every Tuesday & Thursday
9am - 1pm
STD & TB Clinics - 2nd Floor Rath Buliding and
ECMC Tunnel: Monday-Friday 9am-3pm
For additional information and locations:
(716) 858-6912

Government

Health Departments

Allegany County	(585) 268-9250
Cattaraugus County	(716) 373-8050
Chautauqua County	(716) 753-4491
Erie County	(716) 858-7690
Genesee County	(585) 344-8506
Monroe County	(585) 274-6000
Niagara County	(716) 439-7435
Orleans County	(585) 589-3278
Wyoming County	(585) 786-8890

New York State Department of Health AIDS Institute

General Information	1-800-541-2437
Western New York Regional Office	(716) 847-4511

Social Service Departments

Allegany County	(585) 268-9622
Cattaraugus County	(716) 373-8065
Chautauqua County	(716) 753-4421
Erie County	(716) 858-8000
Genesee County	(585) 344-2580
Niagara County	(716) 439-7600
Orleans County	(585) 589-7000
Wyoming County	(585) 786-8900



Information Numbers

Social Security-General Information	1-800-772-1213
Medicaid-General Information	(716) 858-6582
Medicare(Part A)-Information	1-800-442-8430
Medicare(Part B)-Information	1-800-252-6550
NY State VESID Program	1-800-222-JOBS

Hospitals

Erie County

Bertrand-Chaffee Hospital (<i>Springville</i>)	(716) 592-2871
Brylin Hospitals (<i>Buffalo</i>)	(716) 866-8200
Buffalo General Hospital (<i>Buffalo</i>)	(716) 859-5600
Buffalo Psychiatric Center (<i>Buffalo</i>)	(716) 885-2261
Erie County Medical Center (<i>Buffalo</i>)	(716) 898-3000
Kenmore Mercy Hospital (<i>Kenmore</i>)	(716) 447-6100
Mercy Hospital (<i>South Buffalo</i>)	(716) 826-7000
Millard Fillmore-Gates Circle (<i>Buffalo</i>)	(716) 887-4600
Millard Fillmore-Suburban (<i>Williamsville</i>)	(716) 568-3600
Our Lady of Victory (<i>Lackawanna</i>)	(716) 825-8000
Roswell Park Cancer Institute (<i>Buffalo</i>)	(716) 845-2300
St. Joseph Hospital (<i>Cheektowaga</i>)	(716) 891-2400
Sheehan Memorial Hospital (<i>Buffalo</i>)	(716) 848-2000
Sister's of Charity Hospital (<i>Buffalo</i>)	(716) 862-1000
Veteran's Association - Western NY (<i>Buffalo</i>)	(716) 834-9200
Women & Children's Hospital (<i>Buffalo</i>)	(716) 878-7000

Niagara County

DeGraff Hospital (<i>North Tonawanda</i>)	(716) 694-4500
Inter-Community Memorial (<i>Newfane</i>)	(716) 778-5111
Lockport Memorial Hospital (<i>Lockport</i>)	(716) 514-5700
Mount St. Mary's Hospital (<i>Lewiston</i>)	(716) 297-4800
Niagara Falls Memorial (<i>Niagara Falls</i>)	(716) 278-4000

Allegany County

Cuba Memorial Hospital (<i>Cuba</i>)	(585) 968-2000
Jones Memorial Hospital (<i>Wellsville</i>)	(585) 593-1100

Cattaraugus County

Olean General Hospital (<i>Olean</i>)	(716) 373-2600
Tri-County Memorial (<i>Gowanda</i>)	(716) 532-3377

Chautauqua County

Brooks Memorial Hospital (<i>Dunkirk</i>)	(716) 366-1111
Lake Shore Health Care Center (<i>Irving</i>)	(716) 951-7000
WCA Hospital (<i>Jamestown</i>)	(716) 487-0141
Westfield Memorial Hospital (<i>Westfield</i>)	(716) 326-4921

Genesee/Orleans Counties

Medina Memorial Hospital (<i>Medina</i>)	(585) 798-2000
United Memorial Hospital (<i>Batavia</i>)	(585) 343-6030

Wyoming County

Wyoming County Community (<i>Warsaw</i>)	(585) 786-2233
--	----------------



Education, Training & Outreach



AIDS Community Services ^{1,2,3,4,5}	(716) 847-2441
Alianza Latina ^{1,2,4,5}	(716) 847-2441
American Indian Community House ^{1,2,3,5}	(716) 874-4460
American Red Cross-Greater Buffalo ^{1,2,3,4,5}	(716) 878-2394
Buffalo Prenatal/Perinatal Network ^{1,2,4,5}	(716) 884-6711
Child & Family Services ¹	(716) 335-7010
County HIV/AIDS Task Forces ^{1,2}	See Page 28
Erie 1 B.O.C.E.S. ^{1,3,4}	(716) 630-4711
Erie County Department of Health ^{1,2,3,4,5}	(716) 858-7691
Erie County Medical Center ^{1,2,3,4}	(716) 898-4119
Group Ministries ^{1,2,4,5}	(716) 883-4367

Hispanics United of Buffalo ¹	(716) 856-7110
MOCHA Project ^{1,2,4}	(716) 852-1142
Native American Community Services ^{1,2,5}	(716) 874-4460
Planned Parenthood ^{1,2,3,4,5}	(800) 230-7526
Rural Opportunities ^{1,2,3,4,5}	(585) 340-3380

¹ HIV/AIDS Education/Prevention

² Outreach

³ Provider Training

⁴ Peer Education/Navigation

⁵ Cultural Competency

County HIV/AIDS Task Forces



Contact Numbers

Allegany/Cattaraugus Counties	(716) 373-8050
Cattaraugus County	(716) 373-8050
Chautauqua County	(716) 664-7855
Genesee County	(585) 343-1610
Niagara County	(716) 285-8224
Orleans County	(585) 589-3268
Wyoming County	(585) 786-8890



Agency Directory

Action for a Better Community, Inc.

550 E. Main St., Rochester, NY 14604

Telephone (585) 325-5116 Fax (585) 328-9108

Action for Mental Health

1585 Kenmore Ave., Kenmore, NY 14217

Telephone (716) 871-0581 Fax (716) 871-0614

AIDS Community Services

206 S. Elmwood Ave., Buffalo, NY 14201

Telephone (716) 847-2441 Fax (716) 847-0418

AIDS Community Services-Southern Tier Office

111 West 2nd St., 3rd Floor, Jamestown, NY 14701

Telephone (716) 664-7855 Fax (716) 484-2295

AIDS Family Services

40 Gates Circle, Suite 200, Buffalo, NY 14209

Telephone (716) 881-4612 Fax (716) 881-4618

AIDS Network of Western New York

40 Gates Circle, Suite 100, Buffalo, NY 14209

Telephone (716) 882-7840 Fax (716) 882-2139

AIDS Rochester

1350 University Ave., Rochester, NY 14607

Telephone (585) 442-2220 Fax (585) 442-8713

Alianza Latina

206 S. Elmwood Ave., Buffalo, NY 14209

Telephone (716) 847-2441 Fax (716) 847-0418

Allegany County Department of Health

7 Court St., Belmont, NY 14813

Telephone (585) 268-9250 Fax (585) 268-9264

American Indian Community House-Vision Quest

1005 Grant St., Buffalo, NY 14207

Telephone (716) 874-4460,x-316 Fax (716) 874-1874

American Red Cross-Greater Buffalo Chapter

786 Delaware Ave., Buffalo, NY 14209

Telephone (716) 886-7500 Fax (716) 878-2220

American Red Cross-Niagara

2079 Sawyer Dr., Niagara Falls, NY 14304

Telephone (716) 731-4030 Fax (716) 731-4040

Benedict House of Western New York

2211 Main St., Buffalo, NY 14214

Telephone (716) 834-4940 Fax (716) 834-7064

Buffalo Prenatal/Perinatal Network

625 Delaware Ave., Buffalo, NY 14202

Telephone (716) 884-6711 Fax (716) 884-7734

Cattaraugus County Department of Health

1 Leo Moss Dr., Olean, NY 14760

Telephone (716) 373-8050 Fax (716) 373-0942

Center for Hospice & Palliative Care

225 Como Park Blvd., Cheektowaga, NY 14227

Telephone (716) 686-8000 Fax (716) 686-8101

Chautauqua County Department of Health

7 North Erie St., Mayville, NY 14757

Telephone (716) 753-4491 Fax (716) 753-4794

Chautauqua Opportunities

17 West Courtney St., Dunkirk, NY 14048

Telephone (716) 366-3333 Fax (716) 366-7366

Child & Family Services

330 Delaware Ave., Buffalo, NY 14222

Telephone (716) 335-7010 Fax (716) 842-0668

Community Health Center of Buffalo

462 Grider St., Buffalo, NY 14215

Telephone (716) 898-4449 Fax (716) 898-3051

Community Missions

1570 Buffalo Ave., Niagara Falls, NY 14303

Telephone (716) 285-3403, Fax (716) 285-0616

Coordinated Care

107 Delaware Ave., Suite 1800, Buffalo, NY 14202

Telephone (716) 858-2307 Fax (716) 858-2341

Erie One B.O.C.E.S.

355 Harlem Rd., West Seneca, NY 14224

Telephone (716) 821-7000 Fax (716) 630-4251

Erie County Department of Health-AIDS Education

95 Franklin St., Buffalo, NY 14202

Telephone (716) 858-7691 Fax (716) 858-4978

Erie County Medical Center

462 Grider St., Buffalo, NY 14215
Telephone (716) 898-4119 Fax (716) 898-3187

Evergreen Health Services

206 S. Elmwood Ave., Buffalo, NY 14201
Telephone (716) 847-0328 Fax (716) 847-2715

Gay & Lesbian Youth Services

190 Franklin St., Buffalo, NY 14202
Telephone (716) 855-0221 Fax (716) 855-0661

Genesee County Department of Health

County Bldg II, 3237 W. Main St., Batavia, NY 14020
Telephone (585) 344-2580 Fax (585) 344-4713

Group Ministries

1333 Jefferson Ave., Buffalo, NY 14208
Telephone (716) 883-4367 Fax (716) 883-4449

Hispanics United of Buffalo

254 Virginia St., Buffalo, NY 14201
Telephone (716) 856-7110 Fax (716) 856-9617

Lakeshore Behavioral Health

951 Niagara St., Buffalo, NY 14213
Telephone (716) 842-0440 Fax (716) 842-4069

Life Transitions Center

3580 Harlem Rd., Buffalo, NY 14215
Telephone (716) 836-6460 Fax (716) 836-1578

Men of Color Health Awareness Project (MOCHA)

531 Virginia St., Buffalo, NY 14202
Telephone (716) 852-1142 Fax (716) 852-1518

Native American Community Services

1005 Grant St., Buffalo, NY 14207
Telephone (716) 874-4460 Fax (716) 874-1874

Neighborhood Legal Services

295 Main St., Room 495, Buffalo, NY 14203
Telephone (716) 847-0650 Fax (716) 847-0227

Niagara County Department of Health

5467 Upper Mountain Rd., Suite 100, Lockport, NY 14094
Telephone (716) 439-7438 Fax (716) 439-7440

Niagara Hospice

4675 Sunset Dr., Lockport, NY 14094
Telephone (716) 439-4417 Fax (716) 439-6035

NY State HIV/AIDS Hotlines - Administration

RPCI, Elm & Carlton Streets, Buffalo, NY 14263
Telephone (716) 845-3170 Fax (716) 845-8178

NY State Dept. of Health - Western Regional Office

584 Delaware Ave., Buffalo, NY 14202
Telephone (716) 847-4511 Fax (716) 847-4327

Orleans County Department of Health

14012 Route 31 West, Albion, NY 14411
Telephone (585) 589-3162 Fax (585) 589-6647

Planned Parenthood of Western New York

2697 Main St., Buffalo, NY 14214
Telephone (716) 831-2200 Fax (716) 831-1065

Planned Parenthood of Niagara County

P.O. Box 356, Niagara Falls, NY 14304
Telephone (716) 205-0704 Fax (716) 205-0710

Pride Center of Western New York

18 Trinity Pl., Buffalo, NY 14201

Telephone (716) 852-7743 Fax (716) 332-0214

Roswell Park Cancer Institute

Elm & Carlton Streets., Buffalo, NY 14263

Telephone (716) 845-2300

Rural Opportunities

400 East Ave., Rochester, NY 14607

Telephone (585) 340-3334 Fax (585) 340-3337

Schofield Residence

2757 Elmwood Ave., Kenmore, NY 14217

Telephone (716) 874-2600 Fax (716) 873-2265

Volunteer Lawyers Project

237 Main St., Suite 1000, Buffalo, NY 14203

Telephone (716) 847-0662, x-15 Fax (716) 847-0307

Veteran's Administration-WNY Healthcare System

3495 Bailey Ave., Buffalo, NY 14215

Telephone (716) 834-9200 Fax (716) 862-8759

Women & Children's Hospital of Buffalo-P.A.C.T

461 William St., Buffalo, NY 14204

Telephone (716) 852-1578 Fax (716) 852-5169

Women & Children's Hospital of Buffalo- Youth Link

Adolescent Medicine

140 Hodge St., Buffalo, NY 14222

Telephone (716) 878-7381 Fax (716) 878-1152

Wyoming County Department of Health

5362 Mungers Mill Rd., Silver Spring, NY 14550

Telephone (585) 786-8890 Fax (585) 786-3537